

QUALITY POLICY

Gunther Civil provides civil construction and engineering services to a range of different clients across Australia. We are committed to achieving total client satisfaction through innovation and continuous improvement of our business processes.

Our mission is to deliver quality projects on time and budget whilst exceeding our client's expectation each and every time.

To achieve this mission, the management of Gunther Civil is fully committed to a quality assurance system based on the requirements of International Standard ISO 9001:2015.

To ensure our quality objectives are met, Gunther Civil operates within an Integrated Management System. This will provide clients with the assurance that all work completed by Gunther Civil will be of a consistently high standard.

Our Policy's key principles are:

- That our Clients satisfaction will be the primary focus of quality management activities
- To Ensure that all Gunther Civil staff are individually responsible for understanding and applying this Quality Policy to their own tasks
- To continually review procedures used in our system in order to make improvements
- To commit to an ongoing training program for all new and existing employees
- Management will promote quality awareness and employee participation in quality improvement through strong and accountable leadership

Our commitment to quality improvement will increase efficiencies across all facets of our work and minimise errors, resulting in Gunther Civil providing the best service and highest degree of client satisfaction.

As the Managing Director at Gunther Civil, I will review this Quality Policy annually, to ensure it remains applicable to our current vision, mission, values and objectives.

Anthony Gunther

Managing Director

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